

PKR service centre makes stunning debut

By REENA RAJ

THE Parti Keadilan Rakyat's service centre in Desa Tun Razak, which started operating two weeks ago, has been receiving overwhelming response from residents in Bandar Tun Razak's parliamentary constituency.

Nearly 100 complaints have been received by the centre, which is handled by an assistant appointed by PKR secretary-general Tan Sri Abdul Khalid Ibrahim, the Bandar Tun Razak Member of Parliament.

The appointed assistant, Azman Zainal Abidin, said most of the complaints received dealt with local issues concerning the Kuala Lumpur City Hall.

Others included the demolition of squatter houses and drainage issues.

"One of the biggest issues raised was that of City Hall forcing PPR (public housing programme) tenants, who have rental arrears, to pay up immediately or risk being evicted.

"City Hall has become stricter after the general election.

"Some of these people are poor and can't afford to settle the unpaid rent," he said.

Azman said these people had received letters from City Hall, demanding they settle the outstanding amounts.

He said the matter will be brought to Abdul Khalid's attention, to ensure that the low-income community in the area

will continue to have a place to live.

Azman said the service centre, which operates from 9am to 5pm from Monday to Friday, has enough manpower to attend to the complaints.

"On Thursdays and Fridays, we go to the sites to get a better understanding of the complaints," he said.

When *The Malay Mail* visited the centre yesterday, a meeting was being held to discuss plans for a new service centre in Salak Selatan.

Special assistant to Abdul Khalid, Othman Karim, who was seen leading the discussion, said the proposed new centre is aimed at improving the services in the constituency.



IN ACTION: Othman (left) leading the discussion with the residents to open a new service centre in Salak Selatan